Kompetenz kraft Konzentration
Expertise powered by concentration

Systemlösungen für die professionelle Reinigungstechnik
System solutions for professional cleaning technology
General information

First order
First orders have to be placed with us in written form. Exclusively specialist dealers are served by us.

Ordering by phone/fax/e-mail/Online-shop
The simplest and safest way of ordering from R+M is via our Online-shop.

Subsequent incoming orders are entered as new ones and are separately processed. Unfortunately, we cannot agree with amending an order that has already been confirmed.

Online-shop: shop.rm-suttner.com
Phone: +49 (0) 2051-94857-0
Fax: +49 (0) 2051-94857-3400
E-mail: info@rm-suttner.com

Business hours
Monday to Thursday 8 a.m. - 5 p.m.
On Fridays 8 a.m. - 3.45 p.m.

Address
R+M de Wit GmbH
Heidestraße 11
42549 Velbert
Germany

Special requests
Products that are obtained specially for you or parts that are not included in our catalogue cannot be returned.

Online-shop
The very latest information about new products are also provided on our web site shop.rm-suttner.com.
If you subscribe to our newsletter you are regularly and automatically informed about any news.

Catalogue
Please order the „neutral“ catalogue for your customers! R+M Nr. 980 005 for 4.50 euro per piece.

Despatch
Despatch is effected by parcel service. Single products which are heavier than 30 kg as well as bulky goods are despatched by forwarding companies. These items are marked with the symbol.
On request we can also despatch consignments by express carriage forward. As smaller quantities cause extremely high costs please note our minimum order value of € 100,–.
Delivery is effected FCA – Free Carrier Velbert.

Packaging and carriage per shipment are as follows:

<table>
<thead>
<tr>
<th>Category</th>
<th>1</th>
<th>2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Country</td>
<td>D</td>
<td>FR/AT/BE/NL/IT</td>
</tr>
<tr>
<td>Shipment by UPS</td>
<td>€ 8,–</td>
<td>€ 12,–</td>
</tr>
<tr>
<td>Shipment by forwarder</td>
<td>€ 33,–</td>
<td>€ 55,–</td>
</tr>
<tr>
<td>* Customs clearance by forwarder</td>
<td>–</td>
<td>+ € 35,–</td>
</tr>
<tr>
<td>* Customs clearance by UPS</td>
<td>–</td>
<td>+ € 25,–</td>
</tr>
<tr>
<td>** Different delivery address</td>
<td>+ € 7,50</td>
<td>+ € 7,50</td>
</tr>
<tr>
<td>** Free when ordering via the Online-shop</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Category 1: Charge per shipment of max. 2 parcels or 50 kg, the shipment is carried out by a forwarder in case of exceedance.
Category 2: Charge per parcel up to 30 kg, the shipment is carried out by a forwarder in case of exceedance.

Express deliveries and all other countries: at cost

Return consignments
As a matter of principle unused goods or goods that you complain about have to be returned carriage paid after having applied for. In this case, please ask for our application form for return consignments. Please note that consignments sent to us carriage forward are not accepted.

Additional deliveries
Due to our wide range of products it may happen that products are not obtainable for a short time. These products are then sent to you together with one of your next orders.

R+M high quality spare parts are obtained from well-established manufacturers. As a rule they are not original spare parts. The original order numbers and the indication of other information are exclusively for your guidance and furthermore they are not intended for the general use, e.g. invoices addressed to end users. In case of mentioning the original order numbers in your orders it cannot be assumed that the products ordered are original spare parts. Original spare parts are supplied when they are especially offered as those in our catalogue or in other mailing pieces such as special offers or newsletters.
| 01 | New products | 6 |
| 02 | Low pressure equipment | 11 |
| 03 | High pressure equipment | 39 |
| 04 | Electrical equipment | 81 |
| 05 | Burner equipment & coils | 85 |
| 06 | Nipples & couplings | 95 |
| 07 | High pressure hoses & hose fittings | 127 |
| 08 | Sewer cleaning & sewer cleaning nozzles | 177 |
| 09 | Spray guns | 197 |
| 10 | Lances | 237 |
| 11 | Nozzles & washing accessories | 275 |
| 12 | Floor cleaner | 305 |
| 13 | Foam equipment & accessories | 315 |
| 14 | Ultra high pressure equipment | 361 |
| 15 | Site cleaning equipment | 379 |
| 16 | Car Wash | 403 |
| 17 | Special applications | 465 |
| 18 | Spares & accessories for vacuum cleaner | 479 |
| 19 | Protective clothing and workwear | 521 |
|  | Reference list manufacturer number to R+M number | 527 |
|  | Index | 543 |
New products

- easyfoam365+ Injector ST-162, page 348
- Rubber protected ball valves, page 329
- Panel mount version of ST-167 and ST-168
- Mat cleaner in RAL colour, page 420
- Coin box/control box, page 458
- easywash365+ brush holder, page 300
- Compressed air module ST-164, page 343
- Holder for Underbody Lance, page 437
- Two component inlet, page 343
- Wall bracket, page 59
- Wall bracket, page 59
- Hose reel trolley, page 399
- Chemical suction set, page 338
- Pressure switches ST-7.1, page 79
- Coin box/control box, page 458
- Holder for Underbody Lance, page 437
- Coin box/control box, page 458
- Two component inlet, page 343
- Pressure switches ST-7.1, page 79
- Hose reel trolley, page 399
- Rubber protected ball valves, page 329
New products

- ST-247 coupling system “K-Lock”, page 124
- Foodjet - food hose with textile meshwork, page 328
- hydroblade* Nozzle System, page 303
- CARWASH COMFORT DN 8, page 146
- "K-Lock"-gun ST-2600, page 206
- Superball-Sliding Balls, page 153
- Professional gun ST-1500C, page 226
- Lance holder, two-piece, page 273
- In-Line Spray Gun ST-3240, page 221
- "K-Lock"-Lances ST-247, page 245
- Lance with stainless steel valve ST-53.2 on top, page 255
- Sewer cleaning nozzles 1", pages 187/188
- Industrial high-flow gun ST-3500 with longcast nozzle, page 222
Order form

Order from

Order number
Customer number
Contact
Telefon
E-Mail

» Only the sales conditions and terms of delivery of the supplier are relevant.
» If you have any questions please do not hesitate to contact us.
» You can also send us a fax.

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Part number</th>
<th>Description</th>
</tr>
</thead>
</table>

☐ Despatch by parcel service
☐ Despatch by forwarding companies
☐ Despatch by express
☐ Collection

Delivery address

________________________________________
Date

________________________________________
Signature

________________________________________________________________________
Order form

Order from

Order number
Customer number
Contact
Phone
Email

» Only the sales conditions and terms of delivery of the supplier are relevant.
» If you have any questions please do not hesitate to contact us.
» You can also send us a fax.

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Part number</th>
<th>Description</th>
</tr>
</thead>
</table>

- Despatch by parcel service
- Despatch by forwarding companies
- Despatch by express
- Collection

Delivery address

Date
Signature